



El Paso Health
HEALTH PLANS FOR EL PASOANS. BY EL PASOANS.

MEMORANDUM

TO: Valued CHIP Providers
FROM: El Paso Health
DATE: April 20, 2020
RE: COVID-19 _ Waiver of CHIP Co-Payments

To assist members in accessing care during the COVID-19 response, HHSC is waiving office visit co-payments for all CHIP members for services provided from March 13, 2020 through April 30, 2020. Providers must not collect office visit co-payments for CHIP members during this time. El Paso Health will reimburse the provider the full rate for services including member cost sharing.

Providers must attest that an office visit co-payment was not collected from the member by submitting the attestation form included with this memo. If the provider has been reimbursed by El Paso Health for waived CHIP office visit co-payments without using the attestation form, El Paso Health will document the amount paid and the process used to confirm that a copayment was not collected by the provider. The attestation form must be submitted to El Paso Health by June 1, 2020.

Forms will be accepted via email at providerservicesdg@elpasohealth.com or through mail at:

El Paso Health
1145 Westmoreland Dr.
El Paso, TX 79925
Attn: Provider Relations

Reminder:

Copays are not applicable to telemedicine or telehealth services for CHIP members.

Please contact our Provider Relations Department at 915-532-3778 for any questions regarding this information.

El Paso Health will provide updates as new information is received.



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Resources:

TMHP : CHIP Co_Payments Waived through April 30, 2020

http://www.tmhp.com/News_Items/2020/04-April/04-02-20%20CHIP%20Co-Payments%20Waived%20through%20April%2030,%202020.pdf